Curriculum Design in Haaga-Helia University of Applied Sciences Porvoo Campus 2.0

CORE Group

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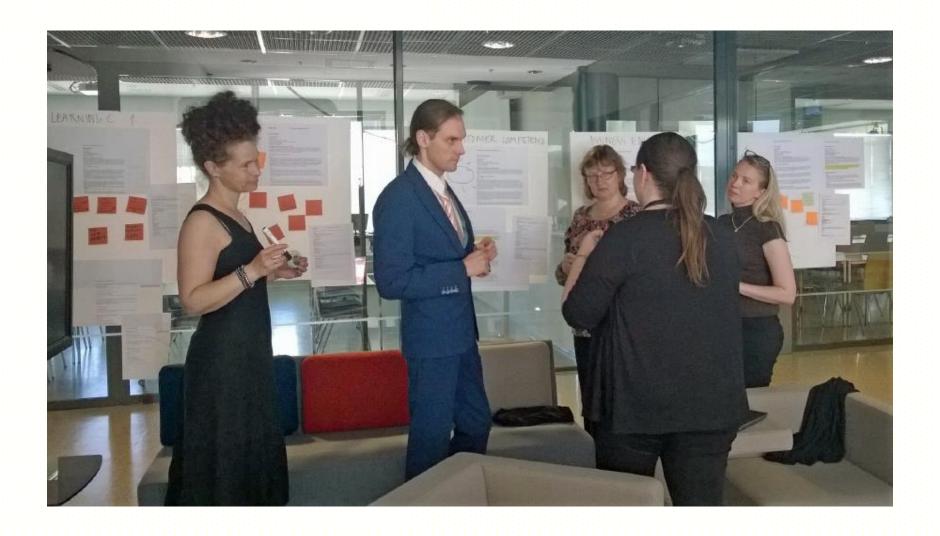


The **CORE** Group

- A-nna Sivonen
- I-van Berazhny
- M-ari Austin
- M-aria Ruohtula
- A-nnika Konttinen
- Y-ucel Ger

Luciusive — Interactive — Goal-oriented







· Why?

– We want to lead the change!

Vision

Campus 2.0 will be more efficient, sustainable, flexible, competitive, credible, in the core of networks, with a human touch

Goals

a unified Campus culture with a clear profile for curriculum and extra-curricular identity

How

developing, identifying and keeping the best practices

- What are our best practices? What should Campus 2.0 be?
- Degree students
- Incoming/outgoing exchange students
- Alumni
- Porvoo Campus staff
- What are the best practices elsewhere? What should Campus 2.0 be?
- Incoming/outgoing exchange students
- Education institutions
- Industry partners
- Applicants
- Other data collection, whenever possible (surveys, interviews at various events and activities)



Campus 2.0 in a nutshell

Level 1

BUILDING THE BASIS

- Self-Manager
- Business Actor
- Customer Service Provider

Level 2

USING AND ANALYSING

- Solution Provider
- Business Analyst
- Value Creator and Relationship Builder

Level 3

DEVELOPING

- · Business Professional
- Business Developer and Innovator
- Strategic Sales Manager

Areal studies: Asia/German/Russian/Spanish/Coding

Implementation: business case, study trip, event

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- Lifelong learning
 - · Goal setting
- Human touch
- · Businesslike attitude and mindset

- Multiculturalism
- Entrepreneurship
 - Digitalisation
 - Networking

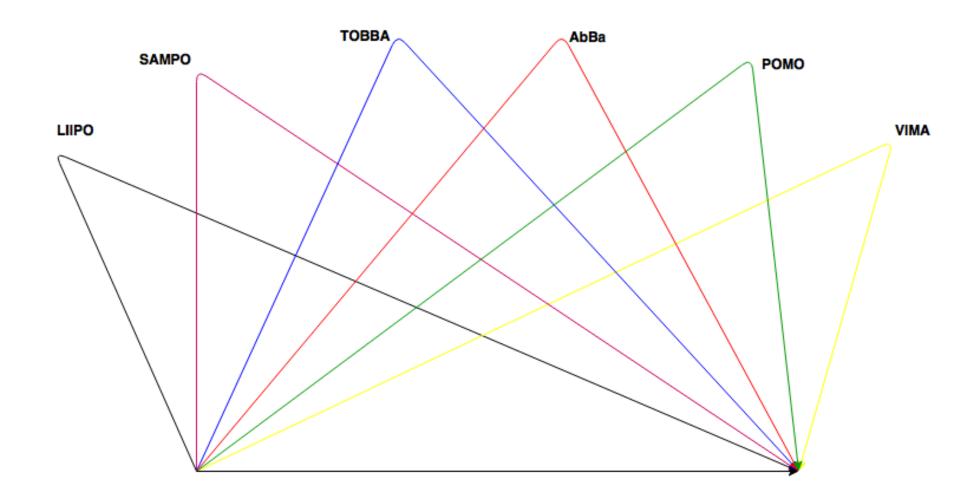
Personal growth competences	Business & entrepreneurial competences	Sales & Service competences
Third Level – Business Professional	Third Level – Business Developer and Innovator	Third Level – Strategic Sales Manager
 strategic thinking in operations professional expertise and innovation global professionalism with strong cultural capital professionalism in communication, influencing others risk management professional leadership career branding 	 creativity and future orientation strategic development sustainable and responsible business start-up and entrepreneurial development value creation service design development e-business 	 sales management management of sales teams and performance relationship selling sustainable selling brand development key account management ability to offer training to customers e-commerce
Second Level – Solution Provider	Second Level – Business Analyst	Second Level – Value Creator and Relationship Builder
 ability to use relevant research methods critical approach to information and sources communication and argumentation effective presentations leadership personal branding team building ethical thinking 	 entrepreneurial thinking analytical and strategic thinking knowledge and analysis of business operations problem-solving skills global business intelligence financial and trend analysis savvy use of digital tools value chain understanding 	 product and service design focus on customer experience management knowledge of sales and service experience for foreign markets customer lifecycle customer analysis - needs, problems, solutions solution oriented selling customer value propositions branding and marketing
First Level – Self-manager	First Level – Business Actor	First Level – Customer Service Provider
a goal orientation	a patropropourial and business mindest	• customer understanding and comics

Fir

- goal orientation
- integrity and responsible behaviour
- understanding of different learning styles
- future work life skills
- time and stress management
- agile and professional attitude
- global mindset/cultural awareness
- self-reflection skills and critical thinking
- expressing oneself and understanding others

- entrepreneurial and business mindset
- ability to understand and analyse the operational environment
- applying business law and regulations to common situations
- awareness of basic processes and operations in organisations
- profitability in focus
- basics of macroeconomics

- customer understanding and service
- focus on customer experience
- active listening and rapport building
- understanding how to find and maintain customers
- ability to make presentations with sales mindset
- skillful communication (oral & written)



Integrating Languages and Content

Integrating Finnish and Content;

Integrating Swedish and Content;

Integrating English and Content;

Integrating Asian, German, Russian, Spanish and Content

- areal history, geography, society, economy, trade relations, entrepreneurship
- areal business operational environment and business culture
- areal language (for business, sales and services) and business communication







