ICT and eLearning in L2 Writing Classrooms: Challenges and Opportunities

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Introduction



Collaborative writing (CW) is an effective pedagogical approach in L2 learning.



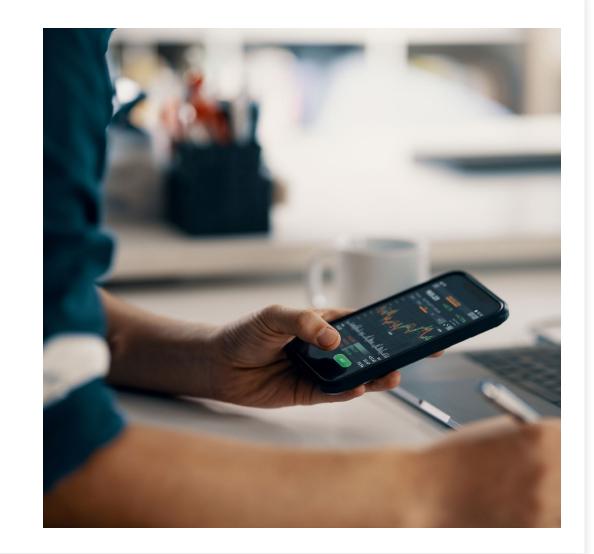
ICT transforms how learners interact, plan, and produce written texts.



This study explores ICT's impact on CW processes, interaction, and outcomes.

Purpose

- •ICT supporting collaborative writing
- Pedagogical/technological factors affecting outcomes
- •Address gaps and future directions





Conceptual Framework



Pedagogical practices:

ICT & digital tools.



•Technology:

mediating tool for producing CW and feedback



SDG 4 (Quality Education)
 SDG 10 (Reduced Inequalities).



Lit.
Review: ICT
in L2
Collaborative
Writing

• Common ICT tools: Google Docs, wikis, blogs, LMS platforms.

Advantages:

- Collaboration, peer feedback.
- Learner autonomy and engagement.
- Multidimensional: feedback and interaction.

Lit Review: ICT-Mediated CW



Planning: brainstorming via digital tools.



Co-authoring: simultaneous editing and commenting.



Reflection: post-task discussions enhance cognitive awareness.

Literature Review: Challenges Identified Unequal digital access (digital divide- SDG 10).

Technical and connectivity issues.

Varying digital literacy among learners and teachers (SDG 4).

Assessment difficulties in group writing tasks.

Methodology

Blended methodology: semi-structured interviews/ literature review/ NVivo.

Triangulation: a substantially reliable method for validating data

The interviews:

- 24 educators: different age groups/employ ICT /L2 writing classrooms
- 24 students: seniors/experienced ICT in L2 writing classes in HE

Gathered data is then processed in NVivo to produce a thematic analysis



Against ICT/AI (6): fear of distraction · plagiarism · loss of creativity

Findings/Results (Educators)

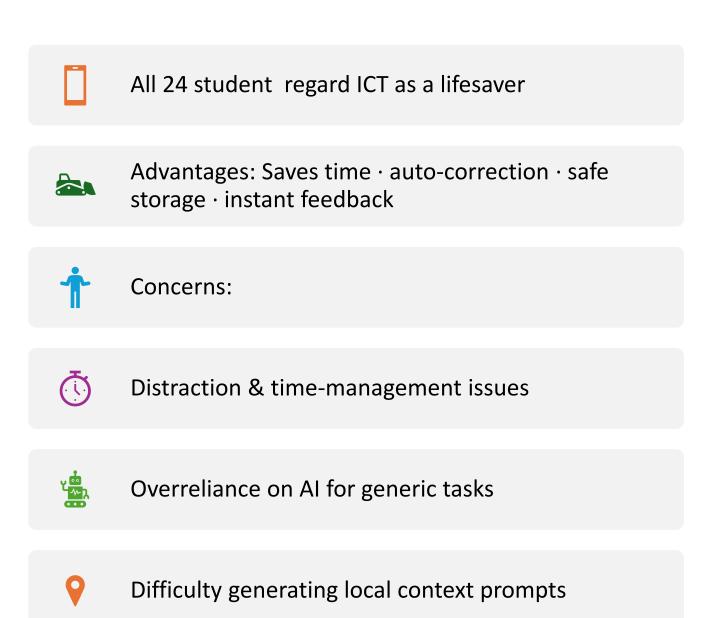


Support ICT/AI (10): selfassessment · faster feedback · market readiness



Balanced view (8): advocate customised & scaffolded use of ICT

Findings/Results(Students)



NVivo Results – Key
Word Clusters: Use
ICT · digital aids ·
creativity ·
distraction · training
· plagiarism

Top Five Frequent Words Based on (Thematic Coding) Auto Code – all within L2 Writing Context

ICT pros and cons	Procrastinators in digital education
ICT advantages/ disadvantages	ICT distracting tools
ICT customised	Al and plagiarism
Lack of ICT education	Student autonomy
Digital aids training	Creativity
Al and digital aids	Collaborative work issues
Technology in L2 writing	Digital marketplace gap
Digital literacy/illiteracy	Real-world education gap

Discussion: Theme 1: LACK OF TRAINING AND LITERACY

1

Need ongoing teacher & student training.

2

Integrate Al-detection tools · customized assignments · reflections.



Verify written output with oral reflection to ensure authenticity.

Discussion: Theme 2: BEHAVIOURAL AND ATTITUDE ISSUES

1

Digital procrastination & distraction.

2

Recommend timemanagement workshops. 3

Clear deadlines for teachers/students.

Discussion: Theme 3: LACK OF CUSTOMISED/ TAILOR-MADE APPROACHES

1

Generic prompts encourage Algenerated writing.

2

Encourage locally grounded, scaffolded, multi-draft assignments.

Discussion: Theme 4: DEFINING CREATIVITY AS PER THE MARKETPLACE

1

Align classroom tasks with marketplace expectations.

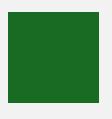
2

Creativity ≠ only language; includes design, layout, digital presentation.

Pedagogical Suggestions



Invite business representatives to assess creativity



Competitions & peer review



Grade visual design & presentation quality

Conclusion

- ICT and AI are transforming L2 writing pedagogy.
- Success depends on training, customization, and ethical use.
- Policies should evolve to balance human creativity and Al support.
- Educators must adapt assessment + tasks to a digital world.

Future Directions

Explore

Further explore Alassisted writing tools.

Conduct

Conduct further studies in the same field exploring the variables of age and level at the university.

Examine

Examine crosscultural dynamics and integrate SDG frameworks.

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Thank you for your time

Any questions?