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Karen has a Master of Science in Higher Education Practice (Dissertation - Using Web 2.0 Tools to Monitor Student Engagement), a BSc (Hons) in Interactive Multimedia Design as well as a professional qualification in Leading Educational Change. She is an Associate Fellow of SEDA, a Fellow of the Higher Education Academy and a Professional Member of British Computer Society as well as a STEM Ambassador in Northern Ireland, a Belfast Ambassador and is on the JISC Learning and Teaching Practice Experts Group (Curriculum Design). Until recently Karen was a Teaching Fellow in the University of Ulster in the School of Computing and Mathematics.

She currently works for the Higher Education Academy in Academic Development.